

Subprocessors List

Mandatory

The following table describes the countries and legal entities engaged in the processing and storage of personal data by Broadpeak acting as a data processor on behalf of its customers, the data controllers.

Sub processor	Registered address	Territory of Processing	Processing activities	ex-EEA Transfers and/or ex-UK Transfers
Amazon Web Services	Amazon Web Services EMEA SARL Address: 38 avenue John F. Kennedy, L-1855 Luxembourg Storage in Ireland Contact person's name, position and contact details: tel: 352 2789 0057 https://aws.amazon.com/fr/contact-us/compliance-support/	EU – Germany (Frankfurt)	Sub-processor (non-affiliated) to perform tasks described in the Service/product offer/documentation/SOW on behalf and under instruction of Processor – Storage of encrypted logs to assist the Vendor support	No
Salesforce (Pardot)	Salesforce.com France S.A.S Registered in Paris with company number: 483 993 226 RCS Paris Registered office: 3 Avenue Octave Gréard 75007 Paris – France 75007 Paris France privacy@salesforce.com . Tel: 18006649073	EU – Ireland & Germany	Sub-processor (non-affiliated) providing CRM platform to support the customer (Ticketing; support activities)	No
DataDog – Monitoring platform	Datadog, Inc., 620 8th Avenue, Floor 45, New York, NY 10018; or privacy@datadoghq.com . EU Contact: privacy@datadoghq.com .	EU France, Dublin and Germany (Frankfurt) for AWS Infrastructure		No
Microsoft France	MICROSOFT FRANCE: 37/45, 37 QUAI DU PRESIDENT ROOSEVELT, 92130 ISSY-LES-MOULINEAUX, FRANCE SIREN: 327733184 Microsoft EU Data Protection Officer at: Microsoft Ireland Operations Limited, Attn: Data Protection Officer, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, Ireland. Telephone: +353 1 706 3117.	EU – Mainly Ireland M365 Service Geography : Exchange Online : European Union Exchange Online Protection: European Union Microsoft Teams : European Union OneDrive : France SharePoint : France	Sub-processor (non-affiliated) providing platform used by Vendor to support the customer (Ticketing; support activities)	No

Internalized Consulting/Service providers – List provided on request as dependent on projects /products	On request as depending on activities	3771 boulevard des alliés 35510 Cesson-Sevigne – France	Sub-processor : product development, maintenance, and support	No
Service partners	On written request	EUR	Sub-processor : providing complementary or additional service solution of features which processing may include providing (i) cloud computing infrastructure, (ii) logs analysis, (iii) content delivery network (CDN) services, (iv) content transcription, translation, and captioning services, (v) customer service and support, (vi) virtual or hybrid event management services, and (vii) other optional functions that Customer chooses to enable and/or use via the Purchased Services.	Depends on the region the service is to be performed
Chargebee	CHARGEBEE INC. Address: 340 S Lemon Avenue, #1537, Walnut, California 91789, USA Contact person's name, position and contact details: Privacy team, privacy@chargebee.com (https://www.chargebee.com/company/)			
LinkedIn				
Auth0				
Intercom				
OTHER				

Affiliates

The following parties of the Broadpeak Group have entered an Inter Group Data Transfer & Processing Agreement that sets out the data protection requirements between the parties.

Affiliated Sub processor	Registered address	Terriorty of Processing	Processing activities	ex-EEA Transfers and/or ex-UK Transfers
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Broadpeak Video Systems	Broadpeak Video Systems – E 28th St 8th Floor, # 16033 New York, NY 10016 USA 20161060366	USA (eg. Denver)	Sub-processor – affiliate of Broadpeak – NOC/Cockpit for platform operation monitoring, maintenance, and support	Yes – Inter Group Data Transfer & Processing Agreement
Broadpeak Asia Pacific Pte Ltd	Broadpeak Asia Pacific Pte Ltd – 3 CHURCH STREET #29-00 SAMSUNG HUB SINGAPORE 049483 201305715E	Singapore	Sub-processor – affiliate of Broadpeak – NOC/Cockpit for platform operation monitoring, maintenance, and support	Yes – Inter Group Data Transfer & Processing Agreement
Broadpeak Video Systems Canada Inc	Broadpeak Video Systems Canada Inc – 700-1980 rue Sherbrooke 0, Montreal (Québec), H3H1E8- registration number : 1176300516	Canada	Sub-processor – affiliate of Broadpeak – NOC/Cockpit for platform operation monitoring, maintenance, and support	Yes – Adequate Country as per EU Commission decision Inter Group Data Transfer & Processing Agreement Adequate Country as per EU Commission decision

*** For Optional Third-Party Services, please contact Broadpeak**

to obtain the sub processors that are applicable to your service.