

Broadpeak
Copyright / Illegal Content Notice & Takedown Procedure

Broadpeak respects intellectual property rights and complies with applicable copyright and illegal content regulations, including the U.S. Digital Millennium Copyright Act (DMCA), the EU Copyright framework, and other applicable laws.

If you believe that content made available through services operated by Broadpeak infringes your copyright or is otherwise unlawful, you may submit a written notice as described below.

How to Submit Take Down Notice

If you believe that content made available by or through services operated by Broadpeak infringes your rights or is otherwise unlawful, you may submit a written notice.

You shall promptly provide such notification in order to enable effective handling of such matter. Any request for past issue may not be addressed if the content is not available anymore.

Your notice must include, at least:

- Identification of the copyrighted work or unlawful content claimed to be infringed;
- Identification of the allegedly infringing material (e.g. URLs, technical identifiers, IP information, date/time, territory);
- The applicable legal basis (e.g. DMCA, EU law) on which you support your claim;
- Your full contact details ;
- A statement that you are the rights holder or authorized to act on its behalf;
- A good-faith statement that the use is not authorized by the rights holder, its agent, or the law;
- A statement that the information provided is accurate and complete;
- Your physical or electronic signature;

Please note that incomplete or unclear notices may delay processing.

Where to Send Notices

Broadpeak S.A. – Legal
3771 Boulevard des Alliés
35510 Cesson-Sévigné, France
✉ legal@broadpeak.tv

How the Notice is handled by Broadpeak

Upon receipt of a notice, Broadpeak will:

- Review the notice under the applicable legal framework;
- Assess whether the referenced content is delivered, stored, or managed through Broadpeak services;
- Where appropriate, coordinate with the relevant customer or partner or infrastructure supplier;
- Take appropriate action in accordance with applicable law, which may include restricting or removing access to the content, where applicable;

Broadpeak may contact the claimant if additional information is required.

Counter-Notification

If a customer or partner of Broadpeak believes that content was removed or disabled in error, a Counter-Notification may be submitted.

A Counter-Notification must include:

- Identification of the material that was removed or disabled;
- The applicable legal basis ;
- A statement, made in good faith, that the content was removed as a result of mistake or misidentification;

- Information demonstrating the right to use, store, or distribute the content;
- Consent to the jurisdiction of the competent courts and acceptance of service of process.

Upon receipt of a valid Counter-Notification, Broadpeak may:

- Notify the original claimant where required by law;
- Maintain, or to the extent technically possible, restore, or continue to restrict the content, in accordance with applicable legal requirements;

NB: Broadpeak will use its best efforts to restore such content, but it may not be physically possible. In such case Broadpeak will provide related information to requestor or other concerned third party and determine proper action plan if any is required.

Timelines

- Broadpeak aims to acknowledge and review notices promptly to the extent possible and subject to business hours;
- Where a notice is complete and appears valid, Broadpeak will generally take appropriate action within seventy-two (72) business hours from receipt, unless the claim requires clarification or further assessment;
- Where a Counter-Notification is submitted, the content may remain restricted for the period provided by applicable law, including any time required for the claimant to initiate legal action.

These timelines may vary depending on the nature of the content (e.g. live vs. non-live), legal requirements, and the completeness of the information provided.

No General Monitoring

To the full extent not mandatory under applicable laws, Broadpeak does not proactively monitor content from third parties, and acts solely upon properly submitted notices and applicable legal obligations.

Disclaimer

This notice explains how to report allegedly infringing or otherwise unlawful content in two contexts: (i) content published by Broadpeak on its website or in its own communications/marketing materials; and (ii) third-party content that may be delivered through Broadpeak services.

For content that Broadpeak publishes itself (website pages, press releases, brochures, and other marketing/communications materials), Broadpeak is responsible for such content and will review and address valid notices in accordance with applicable law.

For third-party content delivered through Broadpeak's CDN/technical services, Broadpeak does not create, select, edit, or publish that content and is not responsible for it; the relevant customer/publisher/uploader remains solely responsible. To the full extent permitted by applicable laws, Broadpeak does not generally monitor third-party content and will take appropriate action, where required, through a notice-and-action process after receiving a sufficiently detailed notice and verifying that the content is delivered through Broadpeak services.

Submitting a notice or counter-notice does not guarantee removal or restoration of content. Broadpeak may reject notices that are incomplete, abusive, manifestly unfounded, or non-compliant with applicable law.